



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Hotline for Disabilities

The Hotline for Disability Services

301 Centennial Mall South

Box 94987

Lincoln, NE 68509

Phone: (402) 471-0801 V/TT or toll free: 1-800-742-7594 V/TT

Email: shari.bahensky@nebraska.gov

AREA AGENCY ON AGING, NORTHEAST

Description:

CONGREGATE MEALS, HOME DELIVERED MEALS, TRANSPORTATION, HOME HEALTH CARE, CHORE SERVICE/MINOR HOME REPAIR, HOUSEKEEPING, LEGAL SERVICES, INFORMATION AND REFERRAL, TELEPHONE REASSURANCE, CARE MANAGEMENT, LIFELINE SERVICE, OUTREACH, COUNSELING, MEDICAID WAIVER, SENIOR CARE OPTIONS, EDUCATION, FELLOWSHIP/ SOCIALIZATION AND RESPITE CARE. NO ONE TURNED DOWN DUE TO INABILITY TO PAY. OMBUDSMAN PROGRAM SHIIP (SENIOR HEALTH INSURANCE INFORMATION PROGRAM)

Eligibility:

AGE 60 AND OVER NEEDING ASSISTANCE, MEDICAID 65+

List of Provided Services:

Advocacy and Support: Legal Assistance, Protection and Advocacy, Support/Self Help

Assessment Services: Nutrition, Independent Living Assessment

Case Management: Case Management

Education: Adult and Continuing Education

Family/Individual Resources: Housekeeping, Nutrition/Meals, Respite Financial, Senior Programs, Respite care

Information and Referral: Information and Referral

Insurance: Insurance Information

Medical: Home Health Services

Personal Services: Property Maintenance

Recreation: Recreation

Training: Independent Living Training

Transportation: Public Transportation

Contact Information:

Address:

119 NORFOLK AVE.

PO BOX 1447

Norfolk NE 68701

Hours of Operation: 8:00 TO 5:00 MONDAY-FRIDAY

Website: www.nenaaa.com

Main Phone: 402-370-3454

Other Phone(s):

Phone: 800-672-8368

Fax: 402-370-3279

Main Email:

Other Email(s):

connie.cooper@nebraska.gov

Main Contact(s):

CONNIE COOPER

Other Contact(s):

General Information

Agency ID: 486

Counties Served:

Antelope, Boone, Boyd, Brown, Burt, Cedar, Cherry, Colfax, Cuming, Dakota, Dixon, Holt, Knox, Madison, Nance, Pierce, Platte, Rock, Stanton, Thurston, Wayne

Ages Served: Ages 60 and Up

Disabilities Served:

Alcohol/Drug, BIMl (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including MR), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: VARIES

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

NO APPEAL PROCEDURE